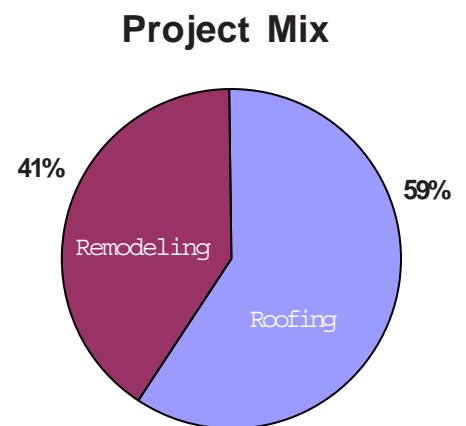


Christian Roofing & Remodeling - Integrity and Ability

Integrity and Ability: Two of the many reasons this is a good time to work with Christian Roofing & Remodeling. In unsteady economic times, when you're not sure what's a *good* investment, it's critical to make every investment a safe one. Christian Roofing & Remodeling takes an honest approach to home improvement, with expertise and transparency, strong relationships with thousands of customers around Athens, a steady business history since 1939 and ongoing business for future growth of our community and our business.

Safe and Sound

We treat you and your home like we'd want our own to be treated. While some contractors might see your home as their workplace, to us, it's YOUR place, and we respect that. We won't smoke, eat or drink, or play loud music. We'll clean up every day so that you can still live with as little interruption as possible. And you won't ever be afraid to be at home with our people. Our folks are clean cut, neat and polite.



While we are well known for our expertise in roofing, Christian Roofing & Remodeling has helped almost half of our clients with their remodeling needs, including room additions, kitchens, baths, basements, attics and even windows, doors and siding.

Fast Facts about Christian Roofing & Remodeling

- ◆ We have **Traditional Office Hours in a Staffed Office**, not just some guys in pick-ups with cell phones. You can find us, in the same location since 1999, and in Athens since 1939.
- ◆ Christian Roofing & Remodeling was named **Big 50 Remodeler** by *Remodeling Magazine* in 2004, and Named *Professional Remodeler Magazines* "**Best Companies to Work For**" in 2003, two lifetime achievements we're proud to hold.
- ◆ Christian Roofing & Remodeling is **fully licensed** by the State of Georgia's Contractors Licensing Board, and **fully insured** with General Liability and Workers Compensation insurance, all of which protects you!
- ◆ Our mission is all about **quality**, and our commitment is quality workmanship, quality contracts, quality relationships and quality finances. That means we'll do the job right, pay our people a good wage, leave our customers as our friends and run a sound and profitable business.

Having been in business for 70 years, our word means something...when we say we'll be here to back up our work, you can believe it.



Industry Challenges

Christian Roofing & Remodeling

Speculative Builders

In the midst of the housing boom and real estate crunch, many builders and remodelers became speculative builders, buying land, developing subdivisions and building houses. Many of those builders are now carrying the burden of that debt and inventory and are being faced to make some difficult choices. At Christian Roofing & Remodeling, we did not engage in speculative building. You don't have to worry that financial crisis will have your remodeler abandoning your job or running out of credit to purchase the materials needed to complete your project.

Professionalism

In what most people think of as an "unprofessional industry", Christian Roofing & Remodeling strives to operate a highly professional company. Our staff are all well trained in their specific areas, our labor crews are certified by the product manufacturers and we are a Georgia Certified Drug-Free Workplace. We maintain a fully-staffed office with traditional office hours, and we always respect our appointment times. We have a competitive wage and benefit package for our employees, which allows us to hire only the best qualified people for our team.

Warranties

In addition to the manufacturers' warranties that you receive for the products we use in your project, Christian Roofing & Remodeling offers a strong labor warranty as well. That warranty means something coming from a company that has served the community for 70 years. Our office is easy to find, our doors are open during traditional business hours, and we all live right here in the Athens area. If you need service, we'll be there. That's different from some of our competitors...

There's never been a better time to remodel with Christian Roofing & Remodeling.



In May 2004, Remodeling Magazine inducted Christian Roofing & Remodeling into the Big50 Class of 2004, recognizing the company for its outstanding performance in the business practice of teamwork. As defined by the Big 50 selection criteria, excelling in teamwork means that a company's personnel all work together effectively to achieve more than the sum of their individual work.

The Big 50 award recognizes excellence and leadership, and the companies who belong to this select group set an example for the rest of the industry.

And The Survey Says...

Importance – How Important are these Factors?			Satisfaction – How Satisfied Are You?				
Very Important	Not Important	N/A	Excellent	Very Good	Good	Fair	Poor
Products (Range of services, materials choices, solution choices)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication (with Salesman, Project Manager, Office Staff)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Service (friendly, knowledgeable, professional)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pricing (Products and Services Overall)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Execution (On time, on budget, clean and respectful)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Since 2002, we have received 402 completed customer satisfaction surveys and respondents rated Christian Roofing & Remodeling an average of 9.6 out of 10, when asked how likely they are to recommend us to others...

1. Would you say that the end results met your expectations?
2. How likely are you to recommend Christian Roofing & Remodeling to others?

Not Likely 1 2 3 4 5 6 7 8 9 **9.6** 10 Very Likely